

# DuPage Housing Authority

## Project-based Voucher Waiting Lists Opening

The Housing Choice Voucher program offers two housing options: the **tenant**-based program and the **project**-based programs.

The tenant-based program issues assisted households a voucher that they can use anywhere in the country to rent an available market unit. The project-based program offers rental housing options at specific housing locations.

The DHA Project-based voucher (PBV) housing locations in DuPage County offer a variety of housing options. Some buildings are intended for families, while others are age restricted, intended for seniors 62 years of age and older only.

DHA also offers project-based vouchers for a number of PBV locations that provide amenities and/or services specifically for persons with disabilities, that are homeless or those with veteran housing options. For these buildings, in addition to being qualified for the PBV program, you must also qualify to receive the *services* offered from that social service agency.

DHA opens its PBV Wait List as often as needed (only when funding is available) to provide assistance for low to moderate income individuals and families.

***DHA is opening its Project-based Voucher Program Wait List, online at [www.dupagehousing.org](http://www.dupagehousing.org), on THURSDAY MARCH 15, 2018 at 9:00 a.m. Central. The Wait List will CLOSE on FRIDAY APRIL 13, 2018 at 4:30 p.m. Central.***

There is no cost to submit a pre-application for the PBV Wait List. DHA will never ask for your debit or credit card or any other form of payment to submit a pre-application for its services. Additionally, **DO NOT** provide personal information to anyone claiming he or she can guarantee a spot on the Wait List, improve your chances of selection for the PBV Wait List, or ensure that you will receive any DHA benefits!

WHEN THE WAIT LIST OPENS, you must successfully submit a pre-application online during the open period. The pre-application - which requires your *name, date of birth, contact mailing address, email address, household income, number of household members* and *racial or ethnic designation of the head of household* - must be submitted online using a computer, smartphone, tablet or other electronic device with Internet access. Applicants should have a valid e-mail address to apply. If you do not have Internet access, you may submit the pre-application online at locations throughout the County that offer free use of their computers, such as public libraries. Internet access is not available for submitting a pre-application at the DHA office.

To apply for the PBV housing options available, you must complete the online application for the specific property that meets your or your family's needs! You must

apply to each housing site that you are interested in by checking the location during the application process.

### **Reasonable Accommodations**

Pre-applications will NOT be provided or accepted at the DHA Wheaton, IL location unless you have been **pre-approved** for a *Reasonable Accommodation* because of a disability or related condition that prevents you from equal access to the online pre-application process. Your accommodation request must be written and must describe the reason why the online pre-application process prevents you from accessing the pre-application. The written request must be RECEIVED BY MONDAY, MARCH 12, 2018 at 4:30 p.m. CST by:

- Mailing to: Malinda Smith, DuPage Housing Authority, 711 E. Roosevelt Rd., Wheaton, IL 60187;
- Faxing to: (630) 690-0702; or
- Emailing to: [msmith@dupagehousing.org](mailto:msmith@dupagehousing.org)

**NOTE: THIS IS NOT A REQUEST FOR ANY MEDICAL DIAGNOSIS, A REQUEST FOR MEDICAL RECORDS OR A REQUEST TO PROVE ANY CLAIMED DISABILITY OR A DESCRIPTION OF SAME.** Individuals with hearing or speech disabilities using TDD or TTY technology may call Illinois Relay Services for assistance.

**IMPORTANT:** When the DHA PBV Wait List opens, the *Wait List Pre-application* will contain sensitive information about the applicant that is considered confidential. That information will be maintained in a **User Account** on our secure database. Access to the information in a user account will only be available to the applicant and DHA so **you must create a user account before you can submit an online Pre-application to apply for the DHA PBV Wait List. Unless permission for a Reasonable Accommodation has been granted, Pre-applications can only be completed and submitted online within your User Account.**

If you answer Yes to **any** of the following questions, you already have a User Account and don't need to create another one:

1. Are you a Participant *currently* on the Housing Choice Voucher Program in DuPage County under the DuPage Housing Authority?
2. Are you a Participant *currently* on the Housing Choice Voucher Program in Kendall County under the Kendall Housing Authority?
3. Were you a Participant on the Housing Choice Voucher Program in DuPage County under the DuPage Housing Authority but are no longer on the HCV program or no longer live in DuPage County?
4. Were you a Participant on the Housing Choice Voucher Program in Kendall County under the Kendall Housing Authority but are no longer on the HCV program or no longer live in Kendall County?
5. Were you on any Wait List for the DuPage Housing Authority that opened in 2010 or 2016, or any Wait List for the Kendall Authority that opened in 2008 or 2018?

If you answered No to **all** the questions above, you Do Not have a RENT Café User Account and you **must** create one. If you have an account and forgot your username or password, please contact the Compliance Department at 630-593-8209 (Jim) or 630-593-8225 (Lisa) for assistance.

It is not required but it is highly recommended that before the DHA PBV Wait List opens for pre-applications at **9:00 a.m. Central, on Thursday March 15, 2018**, that you visit the DuPage Housing Authority website at [www.dupagehousing.org](http://www.dupagehousing.org) and **select** the '**APPLICANTS**' tab from the top menu bar followed by '**Applicant Housing RENT Café**' to create your User Account. **3)** Once it directs you to the '**Login**' webpage, select the '**Click here to register**' link, then; **4)** follow the steps to create your account by entering your email address as a *username*, and create a *password* that you choose. Please note that passwords must be a minimum of 10 characters, and must include at least one upper case letter, one lower case letter, one number and one symbol, such as a dollar ( \$ ) or pound ( # ) sign.

**Note:** Once you create the user account, you will receive an email confirming your Rent Café user account was created. You are now ready to complete the pre-application once the DHA PBV Wait List opens for pre-applications.

Specific information about the available PBV projects and how to apply for each property is available on our website at [www.dupagehousing.org](http://www.dupagehousing.org).